



Simple Living done, Right!

We are making living in your new home easier, and less stressful. Warranties you can trust.



CONTACT:

Email: Warranty@ChampionTotalRestoration.com

Web: www.ChampionTotalRestoration.com

Phone: 972.977.8330

SERVICE FEE
\$45.00



PLAN OPTIONS	DETAILS	WHOLE HOME \$625 /yr	CTR FAVORITE \$475 /yr	HOME SYSTEMS \$400 /yr
SERVICES	HVAC Pre-Season Tune:up (service fee applies)	✓	✓	✓
	FREE Re-Key (up to 6 locks, incl. 4 keys)*	✓		
AIR CONDITIONING & HEATING	Covers up to 3 A/C Systems	✓	✓	✓
ELECTRICAL	Electrical System	✓	✓	✓
	Ceiling & Exhaust Fans	✓	✓	✓
	Garage Door Opener(s)	✓	✓	✓
PLUMBING	Water Heaters up to 70 gal. (unlimited units)	✓	✓	✓
	Tankless Water Heaters	✓	✓	✓
	Plumbing Pipe Leaks	✓	✓	✓
	Drain Line Stoppages	✓	✓	✓
	Toilets (including lids and seats)	✓	✓	✓
	Whirlpool Motor & Pump	✓	✓	✓
	Shower & Diverter Valves	✓	✓	✓
	Faucets, Shower Heads & Arms	✓	✓	✓
	Sump Pump	✓	✓	✓
APPLIANCES	Dishwasher	✓	✓	
	Oven / Range / Cooktop	✓	✓	
	Exhaust Fan	✓	✓	
	Garbage Disposal	✓	✓	
	Trash Compactor	✓	✓	
	Built-in Microwave	✓	✓	
	Stand-alone Freezer	✓		
	Clothes Washer & Dryer	✓		
	Wine Refrigerator	✓		
	Free-Standing Ice Maker	✓		
	Kitchen Refrigerator (including ice maker)	✓		
RENEWAL OPTIONS for homes less than 6,000 Sq ft		\$600/yr	\$450/yr	\$375/yr
PLAN ADD-ONS		ADD'L FRIDGE \$50/yr	CLOTHES DRYER \$30/yr	CLOTHES WASHER \$30/yr

TO VIEW ALL OF OUR PLANS AND OUR TERMS AND CONDITIONS VISIT:
www.championtotalrestoration.com

Terms and Conditions

“The do’s and don’ts on home ownership”

1. Home Warranty Agreement

The Home Warranty Agreement Provider/ Obligor: The Provider/Obligor under this Warranty Agreement is Champion Total Restoration, 3342 E. Hwy 80, Mesquite, TX 75149

2. Definitions

-“We”, “Us” and “Our” shall mean the obligor. “You”, “Your” or “Homeowner” shall mean the person whose name(s) appear on the cover page of the Home Warranty Agreement. Home Warranty Agreement (“Agreement”) shall mean this contract between the obligor and You. **Champion Total Restoration located at 3342 E. Hwy 80 Mesquite, TX 75149** is the “Administrator” and the “Seller”.

-“Effective Date” means the date listed on which a claim may be opened, which can be found on the cover page of this Agreement. “Covered Property” means the address that is eligible for coverage identified on the Cover Page of this Agreement.

-“Service Call Fee” means an amount due from You for a service visit by the CTR service technician. Service call fees are due whether or not service is ultimately performed and regardless of whether the claim is approved or denied.

-“Main Foundation” means the primary property listed on the contract and the systems contained within the primary structure’s walls and air conditioning units that serve the primary property. (Systems outside of the Main Foundation, including without limitation, outdoor systems; systems installed on patios or porches; and systems within guest houses, garages, and sheds are specifically excluded from this definition.)

-“Codes Upgrades” means the modification of existing equipment or systems required by local jurisdiction to condition that satisfies local regulations.

-“Fair Market Value” means the value of the system at the time the claim is made, part of equipment as determined by the lesser of (1) the price of similar item that can be bought on a secondary market, either rebuilt, refurbished or new; (2) the depreciated value.

-“Mechanical Breakdown” is defined as a system that is not working as designed and experiences a complete loss of the system’s ability to operate in its generally intended function.

For claims or questions about this Agreement, please call CTR at 972-977-8330

A. General Coverage Provisions

1. In accordance with the terms of the Agreement, We agree to repair or replace systems and appliances used in Your home explicitly listed as “Included” (refer to the cover sheet of this Agreement). If you do not see an item listed in this Agreement, it is not covered. Refer to the Standard Coverage “Covered” Systems and Components. Certain items of a system may not be covered by this Agreement. Refer to this Standard Coverage “COVERAGE LIMITS” and “EXCLUSIONS”, which are itemized on the cover page of this Agreement. Refer to the cover page of this Agreement to identify Your exact Plan name and the systems covered therein.
2. We will provide service on listed covered systems or appliances that:
 - a) are installed and located within the perimeter of the Main Foundation and Garage (attached or detached). Systems or appliances located on the exterior of the outside of the home (including porch and patio) are not covered with exception to, air conditioners/coolers and pools and spa systems when specified as an Add-On Option).
 - b) were properly installed and in good and safe working.
 - c) are inoperable after usage consistent with the manufacturer’s recommendations or instructions.
 - d) are reported during the term of this Agreement.

3. This Agreement does not cover defects that existed prior to the Effective Date of this Agreement. Coverage is provided for unknown conditions or if the condition would not have been detected by the Buyer, Seller, or Agent through visual inspection and simple mechanical test. If the Agreement is part of a home purchase, and an inspection was completed, the inspection report will be required if a claim is filed within 30 days of the inspection of coverage. At the Administrator's discretion, an inspection report may be required for claims filed in excess of 30 days from the inspection of coverage.

4. Coverage is for Single Family Dwellings less than 10,000 sq. ft. Coverage is for owned or rented residential properties, not commercial properties or residences used as businesses (including but not limited to daycares, nursing homes, etc.). Where the premises covered by this Agreement are a condominium or multiple units' residence, obligations are limited to the confines of the unit. Common area, such as lobbies, fitness centers, event room, and similar spaces and/or shared equipment is not eligible for coverage.

B. Agreement Effective Dates

1. Real Estate Transactions: The Effective Date shall be the date the real estate transaction closes. If there is any discrepancy between the Effective Date listed on the cover sheet and the date the transaction closes, the date the transaction closes shall control. The Agreement shall be in effect for one year (365 days) from the Effective Date. **If payment is not received within 30 days of Effective Date, then customer will be responsible for payment of the balance of the warranty or the service work performed.**
2. Non-Real Estate Transactions: The Effective Date on new Agreements that are not part of a real estate transaction shall be thirty-one (31) days after the Agreement is purchased. In other words, there shall be a thirty (30) day waiting period between the date the Agreement is purchased and the first date on which You may make a claim. The Agreement shall be in effect for one year (365 days) from the Effective Date.

To Request Service

1. Confirm the equipment and systems are covered by your specific plan. Several different plans are available, including optional coverages that can be added for additional cost. Not all plans cover everything listed in the terms and conditions.
2. You can submit a Service Request at www.championtotalrestoration.com or by phone at 972-977-8330
3. When You submit a Service Request, You will have the ability to select a preferred date of service. The Administrator will make reasonable efforts to schedule your visit on the date requested but cannot guarantee a date.
4. Under normal circumstances, CTR will provide service within 2 business days from the date on which you contact CTR to request service. CTR will make reasonable efforts to handle Service Requests on a first come first serve basis. If You request expedited service or service outside of normal business hours, You will be responsible for payment of additional fees, including overtime.
5. We will not reimburse You for service performed by a non- CTR service technician You select without the Administrator's authorization.
6. Only parts required to repair the appliance or system are covered. Parts replaced as part of maintenance (including batteries, filters, etc.) are not covered, even if replaced at the time the appliance or system is being repaired as part of Your approved claim.
7. Each repair requested must have its own Service Request and each Service Request will be subject to a Service Call Fee. Failure to pay the Service Call Fee will result in suspension of Coverage until the fee is paid. At the time, Coverage will be reinstated, but Agreement period will not be extended. If a Service Request is canceled less than 24 hours in advance, the Service Call Fee will not be refunded.

8. It is the Agreement Holder's responsibility to have the area of service work free and clear of non-related items for the Technician. In the event the area is not accessible, the Technician will return at a later date and the Agreement Holder will be responsible for an additional Service Call Fee.

9. This agreement is secondary to all insurance coverage and any manufacturer's warranty. A CTR Pro will be dispatched to complete a diagnosis, but we may require You to initiate the manufacturer's warranty process during the repair process with your CTR warranty.

D. This Agreement **Does Not Cover:**

1. Pre-existing conditions including improper previous or attempted repairs, failures that occurred prior to coverage effective date, or mechanical breakdowns identified during first usage of equipment or system. In the event of a disagreement between You and CTR about pre-existing conditions, You may obtain a second opinion at your expense. If it is deemed that there was not a pre-existing condition, CTR may re-evaluate the diagnosis for coverage at its own discretion.
2. Repairs or replacement required as a result of fire, freeze, flood or other acts of God, accidents, vandalism, cosmetic defects, design flaws, manufacturers' defects, structural defects, power failure, shortage, surge or overload, and inadequate capacity.
3. Failure to maintain equipment as recommended or instructed by the manufacturer, damage due pests or pets, neglect, misuse, or abuse.
4. Noises or Odors when a mechanical breakdown is not present.
5. Adjustments (including, but not limited to tightening loose nuts, bolts, faucets, handles, adjust loose wiring, adjusting settings on thermostats or water heaters).
6. We are not responsible for Consequential or Secondary Damage (including Consequential Damages due to a Technician's conventional repair efforts of the primary item) nor for failure to provide timely service due to conditions beyond Our control; including but not limited to, part or equipment delays or labor difficulties.

7. We do not cover systems or appliances that are built for use outside of a residential setting or that are "commercial" grade (as rated by the brand or manufacturer or as can be determined as such by model or serial number).

8. We are not, under any circumstances, responsible for the diagnosis, repair, removal or remediation of Mold, Mildew, Rot or Fungus, even when caused by or related to the malfunction, repair or replacement of a covered system or appliance.

9. ACCESS: We are not responsible for providing or closing access to covered items, except as noted under Plumbing Systems. We are not responsible for additional charges to remove or install systems, appliances, or non-related equipment in order to make a covered repair: nor do We cover the cost of restoration of wall coverings, flooring, floor coverings, counter tops, cabinetry, or tile.

10. We do not cover the cost for cranes or other lifting equipment.

11. CODE UPGRADES and PERMITS in excess of \$200: If code upgrades are required by applicable government laws or regulation, We will pay maximum of \$200 during any 12-month period.

12. Administrator will not preform services involving hazardous or toxic materials including, but not limited to, Asbestos, Mold, Lead Paint, or Sanitation of Sewage Spills.

13. We service the right to obtain in a second opinion regarding servicing a failure at Our expense.

14. We are not responsible for upgrades, components, parts, or equipment required due to the incompatibility of the existing equipment with the replacement system, or appliance, or component, or part thereof, or with a new type of chemical or material utilized to run the replacement equipment; including but not limited to, differences in technology, refrigerant requirements, or efficiency as mandated by Federal, State, or Local Governments (except as noted under Air Conditioner Systems).

15. REPAIR/REPLACEMENT/UPGRADING: We will not upgrade any covered item. We reserve the right to repair and/or replace systems and applications with non-original manufacturer's parts, including rebuilt or refurbished parts. We have the sole right to determine whether a covered system or appliance will be repaired or replaced. We are responsible for installing replacement equipment of similar capacity, and efficiency, but not for matching dimensions, features, brand or color. We are not responsible for upgrades, components, parts, or equipment required due to the incompatibility of the existing equipment with the replacement system or appliance component or part thereof or with new type chemical or material utilized to run the replacement equipment including, but not limited to, differences in technology, refrigerant requirements, or efficiency as mandated by federal, state, or local governments. We are not liable for the replacement of entire systems or appliances due to being obsolete, or in the event we elect to provide cash in lieu of repair or replacement, We will issue you payment in an amount equal to the historical fair market value of the product, plus one hour of labor, based on Our negotiated rates with Our technicians and supply Warehouses, which may be less than retail, not to exceed \$500. If We provide reimbursement or cash or cash in lieu of service, the approximate time to issuance of a check is 30 business days. We are not responsible for any delay in obtaining parts or replacement equipment. In some instances, CTR may offer you to option of accepting cash in lieu of repair due to a part being delayed beyond a reasonable timeframe, as determined by CTR. CTR is not obliged to extend such an offer. We are not responsible for the cost of construction, carpentry, or other modifications made necessary by existing or installing different equipment. We are not responsible for work performed once You accept cash in lieu of service. Proof of repair is required to maintain coverage on the item for which CTR completed a cash settlement.

16. When regulation require the complete removal or replacement of piping, or other equipment, when completing a repair covered by the warranty contract, we will be responsible for the cost or completion of the eligible repair, but not the complete system or piping replacement.

17. If the part or service required does not affect the mechanical function of the equipment or system (e.g., door latches, hinges, refrigerator drawers, springs, door seals), it is not covered. Coverage is limited to one system or appliance (unless specifically noted or additional options purchased). In the event there are multiple appliances of the same type in the home, the appliance used in the primary kitchen or primary laundry room is the covered appliance. Coverage for additional appliances can be purchased as an optional Add-On plan.

18. We are **NOT Responsible** for loss of income, utility bills, living expenses, or hotel stays including the occasion when a repair extends over more than one day.

19. Otherwise covered systems or appliances will removed or altered serial numbers.

E. Subrogation:

In the event that coverage is provided under this Agreement, We shall be subrogated to all the rights You have to recover against any person or organization arising out of any defect which is the subject of voluntary or mandatory recall campaign, as well as out of any order, judgment, consent decree, or other settlement, including but not limited to homeowner's insurance, and You shall execute and deliver instruments and papers and do whatever is necessary to secure such rights. You shall do nothing to prejudice those rights. Further, all amounts recovered by You for which You have received benefits under this Agreement shall belong to, and be paid to Us, up to the amount of benefits paid under this Agreement. We shall recover only the excess after You are fully compensated for Your loss.

F. Transfer:

This Agreement is transferable, for the covered property, at no cost anytime during the term of the agreement. You must notify Administrator of this transfer by emailing warranty@championtotalrestoration.com within thirty (30) days of closing date and attaching a copy of the settlement statement Agreement holder must purchase a new contract for a new, covered property.

G. Renewal:

This Agreement may be renewed at Our discretion only. In that event, You will be notified of the prevailing rate and terms of Renewal. Payment Rates may increase upon Renewal. To ensure there is no lapse of coverage, payment grace period. If coverage lapses, a non-real estate contract must be purchased and failures during the lapse will be treated as pre-existing conditions.

CTR is not obligated to notify You when Your plan expires and is not responsible for failures that occurs during lapse periods.

H. Cancellations:

You may cancel this Agreement at any time. To arrange for cancellation of this Agreement You must email warranty@championtotalrestoration.com or call the Administrator toll free at 972-977-8330. You are responsible for paying an administration fee in responsible for paying an administration fee in the amount of lesser of (i) Your Plan Fee for one month of coverage under this contract or (ii) such amount as permitted law.

1. If You or CTR cancels the contract withing the first 30 days following the effective date. You will receive a full refund of all contract fees paid less the service costs incurred by CTR. If You or CTR cancels the contract after the first 30 days following the effective date, You will receive a prorated refund of the contract fees paid, less the service costs incurred by CTR.
2. We may only cancel this Agreement for the following reasons: non-payment of the Agreement prices, fraud, material misrepresentation, or if the contract holder harasses, harms, or threatens the safety or well- being of any property of CTR or the Service Provider.

If We cancel this Agreement, We will mail You written notice of cancellation listing the reason for such cancellation no later than fifteen (15) days before the effective date of cancellation, and will refund Your payment in full, less any service costs paid or pending.

Coverage

Heating System

Covered: Primary Gas, Oil, or Electric Heater, Radiant Heater, Heat Pump, Thermostat, Zone Control systems, Zone valves, Ductwork (including Geothermal and/or water source heat pump components and parts located within the foundation of the home or attached garage which cool and/or heat to home).

Note: Coverage available on Heating Systems that are the main source of heat to the home, with capacity not exceeding five (5) tons per unit up to four (4) units covered.

Exclusions: Heat lamps, filters, electronic air cleaners, humidifiers, furnace vents & flues, asbestos covered ductwork, wood or pellet stoves (even if only source of heating), fireplaces (of any kinds) and key valves, inserts, insulation, dampers, collapsed or crushed ductwork, improperly sized systems or systems with mismatched capacity per manufacturer's specifications, solar space heating & cooling systems, outside or underground piping and components for geothermal and/or water source heat pumps, well pumps and well pump components for geothermal and/or water source heat pumps, freestanding units, maintenance or cleaning, noises.

Air Conditioning System

Covered: Electric Central Air Conditioning including Condensers, Evaporative Coils, Compressors, Air Handler, leaks in accessible Freon Lines, Electric Wall Air Conditioning, Water Evaporative Coolers, Zone Control systems, Water Trays and Drip Pans, Thermostat, and refrigerant as part of a covered repair.

Note: Coverage available on Cooling Systems with capacity not exceeding five (5) tons per unit, up to four (4) units covered.

R-410A Modifications: If Administrator determines that an Air Conditioning unit must be replaced, We will replace the unit with a unit that meets the current Federal, State and/or Local Government efficiency standards and replace necessary covered components, including Air Handling Transitions, Evaporator Coil, Refrigerant Lines, Secondary Drain Pan and Line Plenum, Duct Transition and Indoor Electrical systems.

Exclusions: Filters, dampers, maintenance, cleaning noise, condenser housing, pads, water towers, roof jacks and stands, improperly sized systems or systems with mismatched capacity per manufacturer’s specifications, inaccessible or non-visible coil lines, chillers, pre-coolers, recharging of freon or refrigerant, evaporator/indoor coil cleaning including acid cleaning, cleaning or unclogging service requires to correct problems related to the lack of manufacturer recommended maintenance.

Plumbing System

Covered: Drain Line Stoppages, Toilets, Plumbing Pipe Leaks, Whirlpool Motor & Pump, Shower Valve, Diverter Valve, Instant Hot Water Dispenser, Sump Pump (ground water only), Recirculating Pump, Water Heater up to 75 gal. (unlimited units), Tankless Water Heater, Storage Tanks, Water Heater Vent/ Flue Pipes, Expansion tanks, Faucets Shower Heads, Shower Arms, Angle Stops, Internal Hose Bibs, and Water, Drain, Gas, or Polybutylene Pipe leaks in either concrete encased, and/or under the main foundation.

Note: We will provide access through unobstructed walls and ceilings and will return access opening to rough finish condition (drywall, tape, and mud). Obstructions to Plumbing are the Agreement Holder’s responsibility to remove, and include: Tile, Cabinetry, Concrete, Flooring, Soil or any other items permanently affixed or requiring additional work to remove. We clear stoppages which can be cleared with standard sewer cable through an existing clean- out location inside the home without excavation. Administrator will not be responsible for access to Drain or Sewer Lines from vent. We are responsible for only one sewer stoppage clearing per each Main Sewer Line, Secondary Waste Line, or Toilet. Toilets, faucets, shower heads, and shower arms will be replaced with builder standard as necessary.

Exclusions: Plumbing Fixtures including bathtub, shower base pans and enclosures, sprinkler or solar systems, stop and waste valves, septic tank, stoppages that cannot be cleared with cable or hydro jetting, stoppages due to roots, water heater pump attachment, sewage ejector pump, external hose bibs, washer box, energy conservation units, noise electrolysis, water softener, whirlpool jets, water filters, water purification systems, bidets, conditions caused by chemical , calcium, or sediment build-up, caulking, grouting, inadequate or excessive water pressure, flow restrictions in fresh water lines caused by rust, corrosion, or chemical deposits, basket strainers, pop- up assemblies, stoppers, diesel or oil fired water heaters, heat pump/ water heaters combination units, leaks/damage caused by roots, ice maker water lines, main water shut- off valve, repairs requiring tunneling, leak location.

Appliances

Major

Oven/Range/Cooktop, Kitchen Refrigerator, Clothes Washer, Clothes Dryer, Dishwasher

Covered: All mechanical and electrical components and parts.

Small

Wine Refrigerator, Free Standing Icemaker, Garbage Disposal, Trash Compactor, and Built-in Microwave, Kitchen Exhaust Fan, Stand-alone Freezer.

Covered: All mechanical and electrical components and parts.

Note: Exclusions below apply to ALL appliances.

Exclusions: Pans, trays, lights or light sockets, knobs, baskets, buckets, rollers, racks, handles, door seals, runner guards, shelves, interior linings, timers and clocks (that do not affect the heating or cleaning operation of the unit), knobs, rotisseries, meat probes, portable or countertop microwaves, trim kits, halogen units, refrigerator/oven combination units, glass doors, glass trays, drink dispensers.

Coverage Limits:

- \$2,000 per claim maximum and a \$4,000 annual maximum for Major Appliances.**
- \$350 per claim maximum and a \$1,500 annual maximum for Small Appliances**

Electrical System

Covered: Panels and Subpanels, Plugs, Switches and Fuses, Junction Boxes, Circuit Breakers, Bathroom Exhaust Fan.

Exclusions: Underground wiring, light fixtures, ceiling fans, and wireless/remote switches or controls including those on ceiling fans, bulbs, ballasts, attic fans, vents, central vacuum system, telephone wiring, heat lamps, intercoms, alarm low-voltage relay systems, electronic or computerized energy management or lights and appliance management systems, solar panels, smoke alarms, security alarms, saunas or steam rooms.

Garage Door System

Covered: Motor including Belts, Capacitor, Eye Sensors, Switches, Receiver Unit, Carriage, Push Arm, Hinges, Hardwired Keypad, Springs.

Exclusions: Adjustments to eye sensors, garage door, chains, tracks, rollers, belt drive, remote receiving/transmitting devices.

Optional Coverage

You may purchase Optional Coverage up to 30 days after the Effective Date of Standard Coverage: however, optional coverage shall commence after 30 days from receipt and will expire one year after the Effective Date of the Optional Coverage.

Swimming Pool

Covered: Above ground and accessible working parts and components of Heating and Filtration system, as follows: Heater, Pump, Motor, Filter, Filter Timer, Gaskets, Blower, Timer, Back Flush Valve Pool Sweep Motor and Pump, Above Ground Plumbing Pipes and Wiring, Saltwater Control Unit- Salt Cell- Flow Sensor for Saltwater Chlorinator.

Exclusions: Above ground hot tubs, pool sweep, leaks, structural failings or deficiencies, gunite, tile, decking, coping, jets, pumps, associated with ornamental foundations, waterfalls and slides, lights, skimmers, pool liners, pool covers and related equipment, fill line, fill valve, control panel, control switches, computerized control boards and related equipment, cleaning maintenance of equipment such as, but not limited to,

ionizers, and the like, fuel storage tanks, built-in or detachable cleaning equipment including pop-up heads, turbo valves, creepy crawlers and the like, disposable filtration mediums, heat pump, solar plumbing or heating equipment, valve actuator motor.

Coverage Limits: (1) \$1,500 annual maximum

Add-On/Additional Kitchen Refrigerator, Clothes Washer, and Clothes Dryer

Covered Items, Exclusions, and Coverage Limits as stated under the Standard Coverages, Appliances Section shall apply.

Add-On/Septic Coverage

Covered: Aerobic Pump, Jet Pump, Grinder Pump, Sewage Ejector Pump, Septic Tank, and line from house to Tank. If a stoppage is the result of a septic tank back-up, CTR will pump the septic tank one time during a 12-month period.

Exclusions: Seepage pits, stoppage or damage due to roots, cost of locating tank, chemical treatments, tile fields and leach beds, leach lines, lateral lines, insufficient capacity, level sensors/switches, control panels, associated electrical lines.

Coverage Limits: (1) \$500 annual maximum

Seller's Coverage

General Coverage Provisions

A Seller's Coverage plan is enrolled on the home by, or on behalf of, a prospective home seller on, or after, the date when the property is listed for sale with a Real Estate Agent or Broker. By enrolling in a Seller's Coverage Plan, Seller agrees to provide the Buyer of his/her home with a Whole Home or CTR Favorite warranty paid out of the proceeds of the closing. If a new plan is not purchased from Us at close by the new owner of the Tile, after service has been performed, Seller agrees to pay for the prorated amount of the Whole Home Plan during the coverage period, or the service performed, whichever is less. This is subject to a 10% administration fee of the gross amount of the Whole Home Plan.

Optional coverages are not covered during the Seller's coverage Term.

Covered items, Exclusions, and Coverage Limits as stated under the Coverages, Heating Systems, Air Conditioning System, Plumbing System, Appliances, Electrical System, and Garage Door System sections shall apply.

A. Effective Dates

The Seller's Coverage plan term begins upon the issuance of the plan by us and continues for 180 days, until close of escrow, or upon termination of listing (whichever occurs first). The Seller's Coverage ends and a new Whole Home Plan begins for the covered location on the date of closing (title transfer), provided required payment has been received by us within fifteen (15) business days of closing. The Seller's Coverage may be extended by us at our sole discretion.

B. To Request Services

You can submit a Service Request online, at www.championtotalrestoration.com or by phone, at 972-977-8330. Each repair requested must have its own Service Request and each Service Request will be subject to a Service Call Fee. **Failure to pay the Service Call Fee will result in suspension of Coverage until the fee is paid.** At that time, Coverage will be reinstated, but the Agreement period will not be extended.

C. This Agreement Does Not Cover

1. Known defects of covered items found at the time of home inspection until proof of repair or replacement is received by CTR.
2. All conditions listed above in the Terms and Conditions, Section D, **This agreement does not cover.**

D. Cancellations

In the event that a Seller's Coverage plan expires or is cancelled after service request has been made on the covered property, and if the Whole Home or CTR Favorite warranty fee has not been paid, the contract holder will be responsible for either (a) the prorated cost of the Whole Home plan (b) any service costs incurred, whichever is less. Cancellation of this contract must be in writing.

Disclosure

We will initiate service within forty-eight (48) hours of request for services by the holder of the Agreement. This Agreement is issued pursuant to a license granted by the Texas Real Estate Commission. Complaints in connection with this Agreement can be directed to the Texas Real Estate Commission at P.O. Box 12188, Austin, Tx 78711, 512-936-3049. The purchase of a residential warranty agreement is optional and similar coverage may be purchased through other residential service companies or insurance companies authorized to transact business in Texas.

Notice: you, the buyer, have other rights and remedies under the Texas deceptive trade practices-costumer protection act which are in addition to any remedy which may be available under this contract.

For more information concerning your rights, contact the consumer protection division of the attorney general's office, your local district or county attorney or the attorney of your choice.

Buyers Signature

Date

Entire Agreement

This Agreement together sets forth the entire contract between the parties and no representation, promise or condition not contained herein shall modify.